

19.0 RESOURCE & REFERRAL GUIDE

At times, a referral to an attorney is not the best course of action. In your search for assistance, you may find that private community organizations or one or more local, state, or federal agencies can help you. In addition to providing emergency information, this guide lists resources, community service organizations, and government agencies with offices located in the areas where the people are being temporarily housed. It also includes the toll-free numbers for many state and federal agencies.

19.1 Federal Disaster Assistance

General Assistance	
COVID-19	<p>The White House, CDC, and FEMA have created a website with resources related to COVID-19. There is information for everyone, including people who may think they are sick, travelers, pregnant women, children, and small businesses.</p> <p>https://www.coronavirus.gov/</p>
Disaster Assistance	<p>The Disaster Assistance Improvement Program (DAIP) provides disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.</p> <p>The site allows individuals to:</p> <ul style="list-style-type: none"> • Find disaster assistance that meets the needs of an individual’s particular circumstances • Apply for disaster assistance and reduce the number of forms required to be completed • Check the status of applications • Find a FEMA Disaster Recovery Center nearby • Find a hotel or a new place to live • Find programs to help with food and nutrition needs • Change address for Social Security, VA, or other federal benefits • Learn about Small Business Administration (SBA) loans for homeowners, renters, and businesses <p>https://www.disasterassistance.gov/</p>
FEMA Assistance	<p>FEMA Helpline Call 7 a.m. to 11 p.m. ET, 7 days a week: 1-800-621-FEMA (1-800-621-3362) TTY 1-800-462-7585 711 or VRS 1-800-621-3362 Or write to: FEMA P.O. Box 10055</p>

	<p style="text-align: center;">Hyattsville, MD 20782-8055</p> <p>FEMA Internet Help Desk Call 24 hours a day, 7 days a week: 1-800-745-0243</p> <p>FEMA Disaster Recovery Centers FEMA Disaster Recovery Centers (DRC) are accessible meeting places set up after a disaster. The services offered at each DRC may vary. There are two ways to find a DRC nearby:</p> <ol style="list-style-type: none"> 1. Use the DRC locator found at https://egateway.fema.gov/ESF6/DRCLocator 2. Text DRC and a Zip Code to 4FEMA (43362). Example: "DRC 01234." Using this option does not add you to any messaging service.
Crisis Counseling Assistance	<p>FEMA’s Crisis Counseling Assistance and Training Program (CCP) assists individuals and communities in recovering from natural and human-caused disasters through community-based outreach and access to mental health services.</p> <p>Disaster Distress Helpline at 1-800-985-5990 FEMA Helpline at 1-800-621-3362, TTY 1-800-846-8517.</p> <p>For more information: www.samhsa.gov/dtac/ccp</p>
Emergency Housing	
General	<p>Search for open shelters near you by texting SHELTER and a Zip Code to 4FEMA (43362). Example: "SHELTER 01234." Using this option does not add you to any messaging service.</p>
FEMA Evacuee Hotels	<p>FEMA has approved non-congregate sheltering assistance for some individuals and households impacted by earthquake activity in the Commonwealth of Puerto Rico. Individuals and households eligible for this assistance will receive communication directly from FEMA officials explaining the process for accessing and checking into available lodging.</p> <p>If you received damages as a result of the earthquake and have questions regarding FEMA assistance, please call the FEMA Helpline at 1-800-621-3362; for people who are deaf, hard of hearing, or with speech disabilities, the Teletypewriter number is 1-800-462-7585.</p> <p>http://www.femaevachotels.com/</p>
American Red Cross	<p>You can find shelters by:</p> <ul style="list-style-type: none"> • Visiting www.redcross.org

	<ul style="list-style-type: none"> • Downloading the “Emergency Red Cross Mobile” app • Calling 1-800-REDCROSS (1-800-733-2767)
Salvation Army	<p>Click on “Locations” and enter your zip code to find your nearest Salvation Army location:</p> <p>http://www.salvationarmyusa.org</p>
Family Locators	
Safe and Well	<p>The American Red Cross maintains Safe and Well, a web-based system that helps reunite friends and family displaced by a disaster.</p> <p>https://safeandwell.org/</p>
National Center for Missing & Exploited Children	<p>The National Emergency Child Locator Center is operated by the National Center for Missing & Exploited Children (NCMEC) and may be activated through a request to FEMA from a State, Tribe, or Territory during Presidentially-declared disasters. The primary mission is to assist with the reunification of children who have become separated from their parents or legal guardians.</p> <p>Individuals reporting or searching for a child missing as a result of a disaster should call the NEMEC at 1-800-843-5678; it is staffed 24 hours a day.</p>
Next of Kin Registry	<p>The Next of Kin Registry (NOKR) is a FREE tool for daily emergencies and national disasters. NOKR is your emergency contact system to help if you or your family member is missing, injured, or deceased.</p> <p>www.nokr.org</p>
Other	<p>USA.gov also offers other sources for locating family.</p> <p>https://www.usa.gov/after-disaster</p>
Finding and Caring for Pets	
Missing Pet Network	http://www.missingpet.net/
Pet-Friendly Hotels	<p>For a list of pet-friendly hotels, please visit:</p> <p>https://www.gopetfriendly.com/</p>
Animal Assistance Organizations	<p>Humane Society (HQ Washington, DC) 1-866-720-2676 (M-F 8:00 am to 11:00 pm) www.humanesociety.org</p> <p>Wings of Rescue</p>

	<p>Wings of Rescue is a 501(c)3 charity founded in 2012 by Cindy Smith that flies endangered pets from high-intake and/or high-kill shelters to no-kill shelters, from which they have all been adopted into loving homes.</p> <p>https://www.wingsofrescue.org/</p> <p>ASPCA</p> <p>https://www.aspca.org/</p> <p>GreaterGood.org</p> <p>http://greatergood.org/</p> <p>Best Friends Animal Society</p> <p>1-435-644-2001 – General Information https://bestfriends.org/</p>
<p>Legal Services Hotlines</p>	
<p>Disaster Legal Services Program</p>	<p>The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who, prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.</p> <p>Hotlines:*</p> <p style="padding-left: 40px;">Texas 1-800-504-7030 (routed to legal aid providers in individual's area)</p> <p>*Hotline is available in English and Spanish</p>
<p>National Disaster Legal Aid</p>	<p>The National Disaster Legal Aid Resource Center serves as a centralized national resource for legal aid, pro bono, and criminal defender attorneys across the country on legal issues related to all types of disasters.</p> <p>https://www.disasterlegalaid.org/</p>

State Bar Associations	<p>Texas 1-800-204-2222 www.texasbar.com</p> <p>Alabama 1-800-354-6154 www.alabar.org</p> <p>Louisiana 1-800-421-5722 www.lsba.org</p> <p>Mississippi 1-601-948-4471 www.msbar.org</p> <p>Florida 1-850-561-5600 www.floridabar.org</p>
International Evacuees	
General Consulate Information	www.usembassy.gov
Select Embassy Information in Houston, Texas	<p>Canada 1-713-821-1440</p> <p>Costa Rica 1-713-266-0484</p> <p>El Salvador 1-888-301-1130 / 1-713-773-3539</p> <p>France 1-346-272-5363</p> <p>Guatemala 1-713-953-9531</p> <p>Honduras 1-346-201-6711 / 1-713-785-5931</p> <p>Mexico 1-713-271-6800 / 1-713-995-1227</p> <p>Nicaragua 1-713-789-2762</p> <p>Panama 1-713-622-4451</p> <p>Vietnam 1-713-850-1233/ 1-713-840-0096</p>

Insurance Information	
HealthCare.gov and COVID-19	<p>All Marketplace plans cover treatment for pre-existing medical conditions and can't terminate coverage due to a change in health status, including diagnosis or treatment of COVID-19.</p> <p>You should check with your health insurance company for your specific benefits and coverage policy, regardless of who your provider is.</p> <p>If you lost your job, experienced hours reduction or were furloughed, you may qualify for a Special Enrollment Period and could be eligible for coverage through HealthCare.gov. Visit: https://www.healthcare.gov/screener/.</p> <p>If you can't pay premiums because of COVID-related hardship, check with your insurance company about extending your premium payment deadline or ask if they will delay terminating your coverage if you can't pay your premiums.</p> <p>https://www.healthcare.gov/coronavirus/</p>
America's Health Insurance Plans (AHIP)	<p>AHIP has created a list of health insurance providers and each of their responses to Coronavirus. You can search by provider to see what kind of measures your provider may have taken to ease any burden on those who are sick, have been tested or are otherwise experiencing hardship because of COVID-19.</p> <p>https://www.ahip.org/health-insurance-providers-respond-to-coronavirus-covid-19/</p>
National Flood Insurance Program (NFIP)	<p>The National Flood Insurance Program aims to reduce the impact of flooding on private and public structures. It does so by providing affordable insurance to property owners and by encouraging communities to adopt and enforce floodplain management regulations.</p> <p>https://www.fema.gov/national-flood-insurance-program</p>
National Association of Insurance Commissioners	<p>816-783-8500</p> <p>www.naic.org</p>
Charitable Organizations (Recommended by FEMA)	
American Red Cross Disaster Donations	<p>1-800-435-7669 to donate by phone</p> <p>www.redcross.org</p>

Red Cross of Houston	713-526-8300; 2700 Southwest Freeway, Houston, TX https://www.redcross.org/local/texas/gulf-coast/about-us/locations/houston.html
Catholic Charities in Houston-Galveston	713-526-4611; 2900 Louisiana Street 713-227-9981; 326 South Jensen Drive www.catholiccharities.org
Salvation Army Disaster Relief	713-752-0677; 1500 Austin Street, Houston, TX www.salvationarmyhouston.org
Federal Agencies and Resources	
U.S. Government's Official Web Portal	This web portal has links to many agencies and programs. 1-844-USA-GOV1 (1-844-872-4681) http://www.usa.gov/
Federal Disaster Unemployment Assistance (through the U.S. Department of Labor)	The Disaster Unemployment Assistance (DUA) program provides temporary benefits to people who, due to a major disaster, lost or had their employment or self-employment interrupted. 1-877-US2-JOBS (1-877-872-5627) TTY 1-877-889-5627 https://www.disasterassistance.gov/get-assistance/forms-of-assistance/4466
Equal Employment Opportunity Commission	1-800-669-4000 Hearing Impaired: 1-800-669-6820 ASL Video Phone: 1-844-234-5122 info@eeoc.gov (include zip code and/or city and state so that your email will be sent to the appropriate office) www.eeoc.gov
Social Security Administration	1-800-772-1213 TTY 1-800-325-0778 www.ssa.gov COVID-19: Access the Administration's guide for Economic Impact Payments for SSI recipients here: https://www.ssa.gov/coronavirus/assets/materials/economic-impact-payments-for-social-security-and-ssi-recipients.pdf .

	More information at https://www.ssa.gov/coronavirus/ .
United States Postal Service	<p>1-800-ASK-USPS (1-800-275-8777) TTY 1-800-877-8339</p> <p>www.usps.gov</p> <p>USPS is reminding customers to complete change-of-address requests, especially if they expect to be out of their homes for extended periods.</p>
U.S. Department of Health & Human Services (Medicare)	<p>1-800-MEDICARE (1-800-633-4227) TTY 1-877-486-2048</p> <p>https://www.medicare.gov/</p>
Veterans Affairs	<p>1-800-698-2411 TTY 711</p> <p>www.va.gov</p> <p>VA Crisis Line (available 24/7): 1-800-273-8255 then press 1 Text: 838255</p>
Department of Education	<p>1-800-872-5327 TTY 1-800-877 8339</p> <p>www.ed.gov</p>
U.S. Department of Housing and Urban Development (HUD)	<p>Fraud Line: 1-800-347-3735 Fair Housing: 1-800-669-9777 Fair Housing TTY: 1-800-877-8339</p> <p>www.hud.gov</p> <p>Ft. Worth Regional Office: 1-817-978-5600</p> <p>Houston Field Office: 1-713-718-3199</p> <p>San Antonio Field Office: 1-210-475-6800</p>
Internal Revenue Service	<p>1-800-829-1040 TTY 1-800-829-4059</p> <p>www.irs.gov</p>
Federal Citizen Information Center (f/k/a Federal	The U.S. Government Publishing Office Pueblo Distribution Center is a trusted one-stop source for answers to questions about consumer problems and government services. The Pueblo.GPO.gov website is where consumers can go to find information and order publications on a variety of topics from the federal government.

<p>Consumer Information Center)</p>	<p>Questions Only: 719-295-2675</p> <p>https://pueblo.gpo.gov/Publications/PuebloPubs.php</p>
<p>U.S. Immigration and Customs Enforcement (ICE)</p>	<p>Report Crimes: 1-866-347-2423 TTY 1-802-872-6196</p> <p>Detainee-Related Information: 1-888-351-4024</p> <p>www.ice.gov</p>
<p>Department of Homeland Security</p>	<p>Main: 1-202-282-8000</p> <p>Comments: 1-202-282-8495</p> <p>www.dhs.gov</p>
<p>Small Business Administration (SBA)</p>	<p>The Small Business Administration (SBA) offers low-interest, long-term disaster loans to small businesses of all sizes, private non-profit organizations, homeowners, and renters to repair or replace uninsured/underinsured disaster damaged property.</p> <p>Loan amounts and terms are set by SBA and are based on each applicant's financial condition.</p> <p>Apply online at www.sba.gov, in person at a FEMA Disaster Recovery Center, or by mail.</p> <p>www.sba.gov https://disasterloan.sba.gov/ela/information/Index</p> <p>Call 1-800-659-2955 or email at disastercustomerservice@sba.gov TTY 1-800-877-8339</p>

<p>COVID-19 CARES Act of 2020 and SBA Coronavirus Relief Options</p>	<p>Following the outbreak of Coronavirus (COVID-19), the President signed into law the CARES Act, which contains \$376 billion in relief for American workers and small businesses.</p> <p>The CARES Act established several new temporary programs to address the COVID-19 outbreak and its effect on businesses. These programs include:</p> <ul style="list-style-type: none"> - Paycheck Protection Program (PPP) - Economic Injury Disaster Loan Advance (EIDL) - Restaurant Revitalization Fund (RRF) - Shuttered Venue Operators Grant (SVOG) - SBA Debt Relief <p>SBA Coronavirus Relief Page: https://www.sba.gov/funding-programs/loans/coronavirus-relief-options</p>
<p>SBA Paycheck Protection Program (PPP)</p>	<p>The PPP is a loan designed to provide incentive for small businesses to keep their workers on the payroll. The PPP ended on May 31, 2021, but existing borrowers may be eligible for PPP loan forgiveness.</p> <p>SBA will forgive loans if all employees are kept on the payroll for 8 to 24 weeks following loan disbursement; if the money is used for payroll, rent, mortgage interest, or utilities; and if at least 60% of the money is used for payroll.</p> <p>Apply for loan forgiveness through your PPP lender and complete SBA Form 3508, SBA Form 3508EZ, SBA Form 3508S, or a lender equivalent. You will also need to provide payroll information for all payroll periods that overlap with the covered period and all documentation related to expenses that occurred during the covered period.</p> <p>SBA PPP webpage: https://www.sba.gov/funding-programs/loans/covid-19-relief-options/paycheck-protection-program/ppp-loan-forgiveness</p>
<p>SBA Economic Injury Disaster Loan (EIDL)</p>	<p>The Economic Injury Disaster Loan (EIDL) is designed to provide economic relief to businesses that are currently experiencing a temporary loss of revenue. As of April 6, 2021, small businesses, agricultural businesses, and nonprofit organizations are able to apply for up to \$500,000.</p> <p>The terms are:</p> <ul style="list-style-type: none"> - 3.75% for businesses (fixed) - 2.75% for nonprofits (fixed) - 30 years - No pre-payment penalty or fees <p>Loans approved prior April 6, 2021, may be eligible for loan increases.</p> <p>For more information regarding the EIDL and to apply, visit https://www.sba.gov/funding-programs/loans/covid-19-relief-options/covid-19-economic-injury-disaster-loan#section-header-5.</p>

<p>Restaurant Revitalization Fund (RRF)</p>	<p>The Restaurant Revitalization Fund provides restaurants and other eligible businesses with funding equal to their pandemic-related loss up to \$10 million per business and \$5 million per physical location. Recipients are not required to repay the funding as long as the money is used for eligible uses by March 11, 2023.</p> <p>For more information and to apply, visit https://www.sba.gov/funding-programs/loans/covid-19-relief-options/restaurant-revitalization-fund.</p> <p>Restaurant Revitalization Funding Program Guide: https://www.sba.gov/sites/default/files/2021-04/Restaurant%20Revitalization%20Fund%20Program%20Guide%20as%20of%204.28.21-508_0.pdf</p> <p>RRF FAQs: https://ussbaforgiveness.zendesk.com/hc/en-us/categories/360005965311-Restaurant-Revitalization-Fund-Knowledge-Base</p> <p>For application assistance: 1-844-279-8898</p>
<p>Shuttered Venue Operators Grant (SVOG)</p>	<p>The Shuttered Venue Operators Grant (SVOG) provides financial assistance to venue operators or promoters that faced financial hardship due to COVID-19. The business must have been in operation as of February 29, 2020. Entities that suffered the highest gross revenue loss between April 2020 and December 2020 will have the highest priority.</p> <p>For eligible entities in operation as of January 1, 2019, grants will be either 45% of 2019 gross earned revenue or \$10 million, whichever is less. For eligible entities that began operation after January 1, 2019, grants will be the average monthly gross earned revenue for each full month of operation in 2019 multiplied by six or \$10 million, whichever is less.</p> <p>For more information and to apply, visit https://www.sba.gov/funding-programs/loans/covid-19-relief-options/shuttered-venue-operators-grant.</p> <p>SVOG FAQs: https://www.sba.gov/sites/default/files/2021-04/SVOG%20FAQs%204-23-21%20FINAL-508.pdf</p>
<p>SBA Debt Relief</p>	<p>As part of its coronavirus debt relief efforts, the SBA will pay 6 months of principal, interest, and any associated fees that borrowers owe for all current 7(a), 504, and Microloans in regular servicing status. Borrowers do not need to apply for this assistance because SBA will automatically provide monthly payments equivalent to no more than six months of installment payments.</p> <p>For more information, visit https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/sba-debt-relief.</p>

Bankruptcy	<p>The CARES Act raised the small business bankruptcy debt ceiling to \$7,500,000. Small businesses looking to file bankruptcy rely on Subchapter V of Chapter 11 of the Bankruptcy Code. To qualify, total debts of a business previously had to be less than \$2,725,625.</p> <p>For more information, visit: https://www.natlawreview.com/article/inside-cares-act-changes-to-bankruptcy-code-under-cares-act.</p> <p>For businesses considering bankruptcy, please consult with an attorney (see “Legal Services” below).</p>
Credit Bureaus	
Equifax	1-888-548-7878
Experian	1-888-397-3742
Trans Union	1-800-916-8800

19.2 Texas Disaster Assistance

General Assistance	
Texas Hurricane Center	<p>https://gov.texas.gov/hurricane</p> <p>Houston Emergency Updates Call 3-1-1 or 713-884-3131</p> <p>Road Conditions 1-800-452-9292 https://drivetexas.org</p> <p>Roadside Assistance 1-800-525-5555</p>
Emergency Housing	
Texas Department of Housing & Community Affairs (search low-income housing by city or county)	<p>Disaster Relief 1-877-541-7905</p> <p>Emergency & Homeless Services (short-term rent help, eviction relief, and legal aid services) 1-800-525-0657</p>

	<p>Fair Housing/Housing Discrimination 1-888-452-4778</p> <p>Foreclosure Mitigation 1-888-995-4673</p> <p>Home Modification for Accessibility 1-800-525-0657</p> <p>Home Repair Assistance 1-800-525-0657</p> <p>Homebuyer Assistance & Education 1-800-792-1119</p> <p>Loan Servicing 1-800-298-4013</p> <p>Manufactured Housing 1-800-500-7074</p> <p>Migrant Labor Housing 1-877-313-3023</p> <p>Reduced Rent Apartments 1-800-525-0657</p> <p>Rent Payment Help (Section 8) 1-800-237-6500 1-800-955-2232</p> <p>Rent Payment Help (eviction relief, legal aid) 1-800-525-0657</p> <p>Utility Bill Payment Help 1-877-399-8939 1-877-541-7905</p> <p>Weatherization 1-888-606-8889 1-877-541-7905</p> <p>Other Help 1-877-541-7905</p> <p>Headquarters: Call weekdays 8 a.m. to 5 p.m. 512-475-3800 1-800-525-0657 TTY 1-800-735-2989</p> <p>Email: info@tdhca.state.tx.us</p> <p>www.tdhca.state.tx.us</p>
Child Support Checks	
Texas	Texas Attorney General 1-800-252-8014 http://www.oag.state.tx.us/cs/index.shtml

Unemployment Assistance	
Disaster Unemployment Assistance (DUA)	<p>Disaster Unemployment Assistance (DUA) provides unemployment benefits for individuals who lost their jobs or self-employment or who are no longer working as a <i>direct result</i> of a major disaster or for which a disaster assistance period is declared, and who applied but are not eligible for regular unemployment benefits.</p> <p>http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance</p> <p>Texas Workforce Commission Tele-Center: Call weekdays 8 a.m. to 6 p.m. 1-800-939-6631</p>
Insurance Information	
Texas Department of Insurance	<p>Texas Department of Insurance Consumer Help Line Call 8 a.m. to 5 p.m. 1-800-252-3439</p> <p>https://www.tdi.texas.gov COVID-19 Information: https://www.tdi.texas.gov/news/2020/coronavirus-updates.html</p> <p>COVID-19 FAQ, including where health insurance may be purchased, will plans cover COVID testing, how to submit claims for COVID tests, etc.: https://www.tdi.texas.gov/news/2020/coronavirus-faqs.html</p>
Texas Windstorm Insurance Association	<p>Call weekdays 8 a.m. to 5 p.m. 1-800-788-8247</p> <p>https://www.twia.org/</p>
Legal Services	
State Bar of Texas	<p>512-427-1463 1-800-204-2222</p> <p>https://www.texasbar.com/</p> <p>Legal Hotline: 1-800-504-7030</p> <p>Lawyer Referral: Call weekdays 8:30 a.m. to 4:30 p.m. 1-800-252-9690</p>

<p>Houston Bar Association</p>	<p>LegalLine is a hotline designed to help the people of Houston receive simple legal advice, answers, and referrals for free. All volunteers are Texas-licensed attorneys.</p> <p>The Houston Bar Association is currently holding virtual LegalLine sessions on the first and third Wednesdays of each month. Use the following link to sign up for a session:</p> <p>https://www.hba.org/?pg=about-legaline</p> <p>713-759-1133</p> <p>http://www.hba.org</p>
<p>Lone Star Legal Aid</p>	<p>Lone Star Legal Aid serves 72 counties in Texas and four in Arkansas, an area that covers one-third of the state of Texas, including almost 60,000 square miles from Texarkana to the Louisiana-Texas Gulf Coast state line, down to Matagorda Bay, and four counties in southwest Arkansas.</p> <p>http://www.lonestarlegal.org/</p> <p>Disaster-related questions: 866-659-0666</p> <p>Houston Office: 713-652-0077; 1-800-733-8394</p> <p>Beaumont Office: 409-835-4971; 1-800-365-1861</p> <p>Galveston Office: 409-763-0381; 1-800-551-3712</p>
<p>Texas Rio Grande Legal Aid</p>	<p>Servicing South, Central, and West Texas.</p> <p>General: 1-868-988-9996</p> <p>Disaster-related questions: 866-757-1570</p> <p>http://www.trla.org/</p>
<p>Legal Aid of North West Texas</p>	<p>Eviction-related questions: 1-855-548-8457</p> <p>Disaster-related questions: 1-817-339-5391</p> <p>https://internet.lanwt.org/en-us</p> <p>To apply, visit https://internet.lanwt.org/gethelp</p>
<p>Disability Rights Texas</p>	<p>1-800-252-9108</p> <p>Sign Language Video Phone: 1-866-362-2851</p> <p>http://www.disabilityrightstx.org/</p>

<p>Aid to Victims of Domestic Abuse</p>	<p>713-224-9911 24-Hour National DV Hotline: 1-800-799-7233</p> <p>http://avda-tx.org/</p>
<p>American Civil Liberties Union (Houston)</p>	<p>713-942-8146 1-888-653-6498</p> <p>Dallas Office: 214-346-6575 El Paso Office: 915-533-8091 Rio Grande Valley Office: 956-338-1603</p> <p>https://www.aclutx.org</p>
<p>American Civil Liberties Union (Austin)</p>	<p>512-478-7300</p>
<p>Family Violence Legal Hotline</p>	<p>1-800-374-HOPE (4673)</p> <p>http://www.texasadvocacyproject.org/</p>
<p>Real Estate and Housing re: Coronavirus</p>	
<p>Texas REALTORS</p>	<p>Texas REALTORS has a FAQ page with information regarding leasing and property management. There are resources for residential renters and landlords.</p> <p>https://www.texasrealestate.com/about-us/newsroom/coronavirus-faqs/coronavirus-faqs-leasing-property-mangement/</p> <p>The CARES Act put a moratorium on residential evictions through July 25, 2020; there is no parallel provision for commercial leases.</p> <p>For more information, visit: https://crsreports.congress.gov/product/pdf/IN/IN11320 and https://www.texasrealestate.com/wp-content/uploads/COVID-19LateFeesCARESAct.pdf.</p>
<p>Legal Services (Bexar County)</p>	
<p>San Antonio Bar Association</p>	<p>(210) 227-8822</p> <p>http://www.sanantoniobar.org/</p> <p>(210) 294-6775</p>

San Antonio Young Lawyers Association	www.sayla.org
Legal Services (Collin County)	
Plano Bar Association	972-424-6113 www.planobar.com
Legal Services (Dallas County)	
Dallas Bar Association	(214) 220-7400 http://www.dallasbar.org/
Dallas Association of Young Lawyers	214-969-7675 www.dayl.com
Dallas Criminal Defense Lawyers Association	http://dcdla.com/
North Dallas Bar Association	972-980-0472 http://attorneys-dallas.com/north-dallas-bar-association/contact-us/
Legal Services (El Paso County)	
El Paso Bar Association	915-532-7052 https://elpasobar.com/
Harris County	
Houston Bar Association	713-759-1133 www.hba.org
Houston Young Lawyers Association	713-224-4952 www.hyla.org

Houston Bar Lawyer Referral Service	713-237-9429 https://hls.org/
Harris County Criminal Lawyers Association	713-498-9649 www.hccla.org
Dispute Resolution Center	713-755-8274 / 713-274-7100 https://drc.harriscountytexas.gov/en-usa/Pages/Default.aspx
Harris County Domestic Relations	713-274-7300 https://dro.harriscountytexas.gov/Pages/default.aspx
Harris County DA's Office	Main: 713-274-5800 http://app.dao.hctx.net/ Consumer Fraud 713-274-5555 Family Violence Unit 713-274-0212 General Intake and Information/Receptionist 713-274-5800
South Texas College of Law Legal Clinic	713-646-2990 https://www.stcl.edu/lawclinics/index.html
Texas Southern University	Thurgood Marshall School of Law Legal Clinic 713-313-7275 http://www.tsulaw.edu/legal_clinic/index.html The Earl Carl Institute for Legal and Social Policy, Inc. 713-313-4455 http://www.tsulaw.edu/centers/ECI/
University of Houston Legal Aid Clinic	713-743-2100 (General) 713-743-2094 (Legal Clinics) http://www.law.uh.edu/clinic/

Legal Services (Jefferson County)	
Jefferson County Bar Association	1-409-835-8647 1-409-835-4971 (Lone Star Legal Aid) www.jcba.org
Legal Services (Nueces County)	
Corpus Christi Bar Association	1-361-883-4022 www.corpusbar.com
Legal Services (Tarrant County)	
Tarrant County Bar Association	817-338-4092 www.tarrantbar.org 817-335-1239 (LegalLine - Call weekdays 6 p.m. to 8 p.m. second and fourth Thursday of each month)
Arlington Bar Association	817-336-4101 (Attorney Referral Line via Tarrant County Bar Referral Service) http://arlingtonbarassociation.org/
Texas Legal Services Center (Elderly Issues)	1-800-622-2520 http://www.tlsc.org/seniors
Legal Services (Travis County)	
Austin Bar Association	512-472-0279 www.austinbar.org
Lawyer Referral Service of Central Texas	512-472-8303 http://www.austinlrs.com/

Texas Attorney General	
Main Agency Switchboard	512-463-2100 www.oag.state.tx.us
Consumer Complaints (e.g., price gouging)	1-800-621-0508
Public Information & Assistance (Constituent Affairs)	1-800-252-8011 or 512-475-4413 (in Austin)
Consumer protection hotline	1-800-621-0508
Child Support (to apply for services)	1-800-252-8014 (automated information) or 512-460-6000 (Weekdays 8:30 am – 4:30 pm)
Other State Agencies & Resources	
Texas Department of Assistive & Rehabilitative Services (helping with physical or mental disabilities in employment matters)	254-770-5800 (Division for Rehabilitative Services) 254-753-1552 (Division for the Blind) http://ctadvrc.org/blog/projects/texas-department-of-assistive-and-rehabilitative-services/
Texas Department of Mental Health	1-512-776-7111 / 1-888-963-7111 1-833-986-1919 (Mental Health Support Line) http://www.dshs.state.tx.us/mental-health/
Texas Department of State Health Services (including mental health)	1-512-776-7111 / 1-888-963-7111 http://www.dshs.state.tx.us/
Texas Department of Housing & Community Affairs	512-475-3800 / 1-800-525-0657 www.tdhca.state.tx.us

Department of Licensing & Regulation	512-463-6599 / 1-800-803-9202 https://www.tdlr.texas.gov/
Department of Public Safety	512-424-2000 – Austin Headquarters https://www.dps.texas.gov/ DPS Driver License 512-424-2600 Customer Service
Division of Worker’s Compensation	1-800-252-7031 https://www.tdi.texas.gov/wc/index.html
Texas Department of Education	512-463-9734 www.tea.state.tx.us
Texas Health and Human Services – Aging	1-855-937-2372 (Headquarters – Austin) https://hhs.texas.gov/services/aging

19.3 Services by Affinity Group

Alcoholics Anonymous	
Houston Office	713-686-6300 https://aahouston.org/
Austin Office	512-444-0071 https://austinaa.org/
Dallas Office & Help Line	214-887-6699 https://www.aadallas.org/wordpress/
San Antonio Office & Help Line	210-828-6235 https://aasanantonio.org/

Immigration Services	
Catholic Charities of the Archdioceses of Galveston-Houston	713-595-4100 / 713-874-6750 http://www.catholiccharities.org/
Central American Resource Center	713-665-1284 carecenhouston@gmail.com
Casa Juan Diego	713-869-7376 http://cjd.org/
Immigration Counseling Center	713-953-0047 icci@peoplepc.com
Family, Women, and Youth Services	
Al-Anon Family Groups (Families coping with alcoholism)	713-683-7227 http://www.houstonalanon.org/
Association for the Advancement of Mexican Americans, Inc. (AAMA)	713-967-6700 http://www.aama.org/
Avance Family Support & Education Program (AAMA)	713-812-0033 http://www.avancehouston.org/
Big Brothers Big Sisters of Greater Houston	888-887-2447 http://www.bbbstx.org/
Casa de Esperanza/Bilingual	713-529-0639 https://www.casahope.org/
Community Family Center/Bilingual	713-923-2316 http://www.communityfamilycenters.org/index.php
Child Advocates, Inc.	713-529-1396

	http://www.childadvocates.org/
Children Assessment Center, The	713-986-3300 http://cachouston.org/
Children’s Protective Services – Harris County Protective Services for Children and Adults	713-394-4000 To report abuse or neglect: 1-800-252-5400 TRIAD Prevention Program: 713-295-2600 http://www.hc-ps.org/
Covenant House	713-523-2231 https://www.covenanthousetx.org/
DePelchin Children’s Center	Houston: 713-730-2335 Austin: 512-719-3222 San Antonio: 210-691-3222 Lubbock: 806-745-3222 http://www.depelchin.org/
Escape Family Resource Center	713-942-9500 http://www.learntoparent.org/
Family Life Ministry	713-741-8720 https://www.archgh.org/offices-ministries/pastoral-educational-ministries/family-life-ministry/
Family Services of Greater Houston	713-861-4849 (Central Location) http://www.familyhouston.org/
Family Time Crisis Hotline	281-446-2615 http://familytimeccc.org/
Jewish Community Center	713-729-3200

	http://www.erjcchouston.org/
Jewish Family Service	713-667-9336 http://www.jfshouston.org/
Justice for Children	713-225-4357 http://justiceforchildren.org/
Learning Support Center at Texas Children's Hospital	832-822-3700 - Return Appointments 832-822-1900 - New Patients 832-822-2380 - Speech, Language, and Learning http://www.texaschildrens.org/departments/psychology/our-team https://www.texaschildrens.org/departments/speech-language-and-learning
Aids to Victims of Domestic Abuse	713-224-9911 http://avda-tx.org/
S.H.A.P.E. Community Center	713-521-0629 (Harambee Administrative Office) 713-521-0641 (Nia Becnel Family Center) http://www.shape.org/
University of Texas Psychiatric Services	713-741-5000 https://hcpc.uth.edu/
University of Houston-Parent Education Project	712-743-22 713-743-5491 (Families Can Program) http://www.uh.edu/education/pep/
University of Houston-Psychology Research & Services Center	713-743-8500 http://www.uh.edu/class/psychology/clinics/
Texas Crime Victims Clearinghouse (Victim Services Division)	1-800-848-4284

	https://www.tdcj.texas.gov/divisions/vs/index.html
Women's Hospital of Texas Education Department	713-790-1234 http://womanshospital.com/ https://womanshospital.com/patient-education/
Bay Area Turning Point	281-286-2525 (24-Hour Hotline) http://www.bayareaturningpoint.org/
The Bridge Over Troubled Waters	713-473-2801 - 24-Hour Emergency Hotline 713-472-0753 - Administration (Pasadena Office) 281-420-5600 - Administration (Baytown Office) http://www.thebridgeovertroubledwaters.org/
Women's Center of Brazoria County	979-849-9553 (Administrative Office) 1-800-243-5788 (24-Hour Hotline for Central and South County) 1-281-585-0902 (24-Hour Hotline for North County) http://www.womenscenterbc.com/
Fort Bend County Women's Center	281-344-5750 - Office 281-342-4357 - 24-Hour Hotline http://www.fortbendwomenscenter.org/
Houston Area Women's Center	Business: 713-528-6798 Domestic Violence Hotline: 713-528-2121 Sexual Assault Hotline: 713-528-7273 http://www.hawc.org/
Montgomery County Women's Center	936-441-7273 - 24-Hour Hotline 936-441-4044 - Business http://mcwctx.org/

Senior Services	
Alzheimer's Association – Houston and Southeast Texas Chapter	713-314-1313 – Houston Chapter 24-Hour Helpline: 800-272-3900 http://www.alz.org/texas/
AARP	1-866-227-7443 – Dallas Office http://www.aarp.org/
American Cancer Society	1-800-227-2345 – Cancer Helpline http://www.cancer.org
American Diabetes Association	1-800-342-2383 (Disaster Relief) 713-977-7706 (Central South Texas) http://www.diabetes.org/
American Heart Association	832-918-4000 (Houston Office) 1-800-242-8721 (Customer Service) http://www.heart.org/
Houston/Harris County Area Agency on Aging	832-393-4301 / 800-213-8471 Email: aging@houstontx.gov http://www.houstontx.gov/health/Aging/index.html
Interfaith Ministries for Greater Houston	713-533-4900 https://www.imgh.org/
Legal Hotline for Texans	1-800-622-2520, Option 3 https://www.tlsc.org/seniors
New Lifestyles – The Source for Senior Living	1-800-869-9549 Visit http://www.newlifestyles.com/ for the contact number in your area.
Salvation Army – Houston	713-752-0677

<p>Salvation Army Family Shelter</p> <p>Salvation Army Social Services</p>	<p>http://www.salvationarmyhouston.org/</p>
<p>Senior Guidance Program of the Houston Junior Forum</p>	<p>713-868-6970</p> <p>http://houstonjuniorforum.org</p>
<p>West University Place, City of Senior Services</p>	<p>713-662-5895</p> <p>http://www.westutx.gov/220/Senior-Services</p>

19.4 Houston Area Helpful Numbers

Houston Area Helpful Numbers	
NAACP – Houston	713-526-3389 http://naacphouston.org/
Houston City Hall	713-837-0311 http://www.houstontx.gov/events/cityhall.html
Houston Health Department	832-393-5088 http://www.houstontx.gov/health/
Houston Housing Authority	713-260-0600 – Customer 713-260-0547 TTY (for the hearing impaired) http://www.housingforhouston.com/
Automobile Registration (Harris County)	713-274-8000 http://www.hctax.net/
County Clerk (Harris County)	713-755-6411 - Teneshia Hudspeth, County Clerk 713-274-8600 - Civil Courthouse http://www.cclerk.hctx.net/
Child Support Customer Service Center	1-800-252-8014 https://www.texasattorneygeneral.gov/cs/contact-the-child-support-division
Harris County Department of Education	713-694-6300 http://www.hcde-texas.org/
Harris County District Clerk	832-927-5800 http://www.hcdistrictclerk.com/Common/Default.aspx
Harris County Information Center (Online Directory)	713-755-5000 http://www.harriscountytx.gov/phonedirectory.aspx

Marriage License	713-274-2686 (Personal Records Department) https://www.cclerk.hctx.net/PersonalRecords.aspx#Mal
Probate Clerk's Office	Visit http://www.co.harris.tx.us/probate/ to determine the appropriate probate court.
Harris County Veterans Services Office	281-876-6600 https://vsd.harriscountytexas.gov/Pages/default.aspx
Texas Department of State Health Services (including mental health)	1-888-963-7111 – Toll Free 512-776-7111 – Main http://www.dshs.state.tx.us/mental-health/
Texas Department of Insurance	1-800-578-4677 – Main 1-800-252-3439 – Consumer Help Line http://www.tdi.texas.gov/
Texas Workforce Commission (Houston Office)	800-558-8321 (Tele-serve) 512-463-2222 (TWC state office main number) http://www.twc.state.tx.us/
Texas Department of Assistive & Rehabilitative Services (DARS) – now with Texas Workforce Commission or Texas Health and Human Services Commission	1-254-770-5800 (Division for Rehabilitative Services) 1-254-753-1552 (Division for the Blind) http://ctadvrc.org/blog/projects/texas-department-of-assistive-and-rehabilitative-services/
Texas Department of Insurance – Division of Worker's Compensation	1-800-252-7031, Option 1 https://www.tdi.texas.gov/wc/index.html
Texas Workers Compensation Health & Safety Hotline	1-800-252-7031, Option 2 https://www.tdi.texas.gov/wc/dwcccontacts.html
Texas Veterans Commission	1-800-273-8255 – Crisis Hotline 512-463-6564 – Austin Headquarters https://www.tvc.texas.gov/
Workforce Solutions	713-627-3200

	https://www.wrksolutions.com/
Federal Courts, Southern District of Texas	713-250-5500 (Houston Division) http://www.txs.uscourts.gov/
Municipal Courts	http://www.houstontx.gov/courts/ General ticket and court information 713-837-0311 Administration Department 713-247-5479 Judicial Department 713-247-5464
Small Claims Courts	Visit http://www.jp.hctx.net/default.htm to determine the appropriate justice of the peace court.
Jail Division Public Information Website	713-755-8430 - 701 N. San Jacinto Street 713-755-1188 - 711 N. San Jacinto Street 714-755-7484 - 1200 Baker Street 713-755-2400 - 1307 Baker Street https://www.harriscountysoc.org/JailInfo/Default.aspx
Non-Emergency number (Harris County Sheriff)	713-221-6000 http://www.harriscountysoc.org/AboutUs/ContactUs/Contact.aspx
Jury Summons Information for Harris County	713-755-6392 (after 10 am) https://www.hcdistrictclerk.com/common/juror/Secure/jurorsearch.aspx
Texas Department of Criminal Justice	512-463-9988 (Austin) Visit http://www.tdcj.state.tx.us/ to determine the appropriate division.
Harris County Community Supervision & Corrections Department	713-755-2700 http://www.harriscountytexas.gov/cscd/

Traffic Ticket Info/Municipal Courts	713-837-0311 Ticket information: http://www.houstontx.gov/courts/ticket_information.html Traffic cases: http://www.jp.hctx.net/traffic/default.htm
Bankruptcy Court, Southern District of Texas	713-250-5500 http://www.txs.uscourts.gov/offices/houston-division
Better Business Bureau (Houston)	713-868-9500 http://www.bbb.org/houston/
Texas Department of Insurance Consumer Help Line	1-800-252-3439 http://www.tdi.texas.gov/pubs/consumer/cb022.html
National Association of the Remodeling Industry – Houston Chapter	713-955-6210 http://www.narihouston.com/
U.S. Consumer Product Safety Commission/Bilingual	1-800-638-2772 http://www.cpsc.gov/
Emergency and Crisis Intervention Services	
Crime Stoppers	713-222-TIPS (8477) http://www.crime-stoppers.org/
Additional Assistance	
Certified Public Accountant Referral (Houston CPA Society)	713-622-7733 https://www.houstoncpa.org/homepage
Chamber of Commerce, Greater Houston Partnership	713-844-3600 https://www.houston.org/

City of Houston	Check http://www.houstontx.gov for updated information on storm clean up and dial 3-1-1 with questions.
Greater Houston Fair Housing Center – Bilingual Intake for housing discrimination matter	713-641-3247 http://greaterhoustonfairhousingcenter.cfsites.org/index.php
Harris County	Check http://harrisrecovery.org/ for the latest information.
Harris County Medical Society	713-524-4267 http://www.hcms.org/home/
Houston Apartment Association	713-595-0300 https://www.haaonline.org/
Houston Association of Realtors	HAR Central Office: 713-629-1900 Legal Support Hotline: 800-873-9155 SUPRA Support: 877-699-6787 Matris MLS: 877-805-7301 http://www.har.com/
Univision, KXLN-TV Spanish News Station	713-662-4545 http://www.univision.com/
Library Public Houston (General)	832-393-1313 (Central Library, Jesse H. Jones Building) http://houstonlibrary.org/
Harris County Law Library	713-755-5183 http://www.harriscountylawlibrary.org/
Federal Public Defenders	713-718-4600 (Houston Office) http://www.fpsdot.org/en/
Copies of State & Federal Laws	Texas State Law Library: http://www.sll.texas.gov/ 512-463-1722 / 1-844-829-2843 Texas Legislature Online

	www.capitol.state.tx.us
Harris County Tax Assessor & Collector	713-274-8000 http://www.hctax.net/
Solid Waste Management Department	Solid Waste Management is responsible for storm debris collection in the city of Houston. Visit http://www.houstontx.gov/solidwaste/ Or call 3-1-1 for debris drop-off locations and pick-up information. For instructions on separating your debris for removal, see http://www.houstontx.gov/solidwaste/debris_08302017.html .

19.5 Beaumont Area Helpful Numbers

Beaumont Area Helpful Numbers	
American Red Cross (Beaumont Chapter)	409-832-1644 https://www.redcross.org/local/texas/gulf-coast/about-us/locations/southeast-deep-east.html
Buckner Children & Family Services	1-409-866-0976 http://buckner.org/
Catholic Charities	409-924-4400 http://www.catholiccharitiesbmt.org/
Communities In Schools, Southeast Texas, Inc.	409-951-1810 http://cisset.org/
Family Services of Southeast Texas	Main Office: 409-883-2668 24-Hour Domestic Violence and Sexual Assault Hotline: 409-832-7575 / 1-800-621-8882 http://www.westngthenfamilies.org/

Goodwill Industries of Southeast Texas, Inc.	409-838-9911 http://www.goodwilltxla.org/
Nutrition & Services for Seniors – Meals on Wheels of Jefferson and Hardin Counties	409-892-4455 http://seniormeals.org/
Some Other Place	409-832-7976 http://www.someotherplacebeaumont.com/
The Salvation Army of Beaumont	409-896-2361 http://www.salvationarmytexas.org/
United Way of Beaumont and North Jefferson County	409-835-4575 http://www.uwbmt.org/
Beaumont Convention & Visitors Bureau	409-880-3749 http://www.beaumontcvb.com/
SE Texas Food Bank	409-839-8777 http://setxfoodbank.org/
Blood and Plasma Research, Inc.	409-835-7268 / 409-444-2299 http://bloodandplasma.com/
LifeShare Blood Centers	800-256-5433 (to donate) 800-259-7233 (donor hotline) http://www.lifeshare.org/